

We are proud and grateful that, on average, over 60% of our tour participants have traveled with us before. We want to keep you as our adventure travel partners! Once you've taken a trip or camp with Zephyr Adventures you automatically become part of Zephyr's Alumni Club. There is nothing you need to pay or do to join and the benefits are great. We especially appreciate those who return time and again. After you have participated in 20 trip days with us, you automatically become elevated to "High Roller" status and are eligible for additional benefits.

Zephyr Alumni Club Benefits

Great Gifts & Savings

- 10% off a 2010 trip if you book by October 31, 2009. (Not applicable to Private Adventures.)
- 10% discount for second or third trips booked in the same calendar year. (Not applicable to Private Adventures.)
- Monthly specials only for registered members of our alumni website (see below).

Refer-A-Friend Credit. We like you. We think we'd like your friends, too. So tell them about us and you'll receive a \$100 credit to use toward your next tour if they book a tour. Simply send us your friend's name, address, and email and we'll send your friend our information. You'll receive a \$100 credit for each friend who books. Some rules apply: 1) Your \$100 credit can be applied to a tour after your friends have paid in full. 2) Your referral cannot already be on our database. 3) Sorry, not applicable to Private Adventures.

Information Please. You'll be the first to know when we set our new tour dates. You'll also receive printed newsletters and quarterly emails from Allan Wright, Zephyr's owner, so you'll always be up to date about the goings-on at Zephyr.

Priority Status. If you are on the waiting list for any tour that is full, you will automatically be put ahead of those who have never traveled with us.

Alumni Website. We created a separate website, www.ZephyrAlumni.com, just for you. You can ask questions of your fellow alumni, share photos, and communicate with travelers on tours you took. We even have a list of everyone who has ever traveled with us, ordered by year and tour, so you can easily find your fellow travelers from prior years.

Zephyr High Roller Club Benefits

Thank You Gifts. When you reach the "milestones" of 20, 35, 60, and 100 tour days, you'll receive a small but useful gift from us, ranging from new skate wheels to a new travel bag to a free domestic trip of your choice. (Okay, that last one isn't so small, but it IS useful!)

Free Single Room. If we have an odd number of participants on a tour, as a High Roller you will be the first to receive a free single room.

The Most Flexible Cancellation Policy. If you have to cancel a trip, but give us at least 31 days or more advance notice, you can apply all payments made to another adventure in the same or next two calendar years, less any fixed costs we have incurred.

Front of the Line. If a tour is full, you are automatically bumped up to the top of the waiting list if someone cancels.

You're on Board. As a High Roller you will be part of our unofficial Board of Directors. We are always looking for feedback as a way to improve our operations and we'll include you in our two-minute email surveys or perhaps ask you to participate in a telephone survey or focus group if you are willing. This is your chance to affect our future direction.